



City Government 2022 - 2025

Table of content

Copenhagen needs to strengthen its sense of community, promote equality, and become more green	5
The Copenhagen Municipal Government	7
Political structure as of 1. January 2022	8
The Finance Committee	10
The Finance Administration	12
The Culture and Leisure Committee	14
The Culture and Leisure Administration	16
The Children and Youth Committee	18
The Children and Youth Administration	20
The Health and Care Committee	22
The Health and Care Administration	24
The Social Committee	26
The Social Services Department	28
The Technical and Environmental Committee	30
The Technical and Environmental Administration	32
The Employment and Integration Committee	34
The Employment and Integration Administration	36
The Citizen Advisor	38
Internal Audit	39



Copenhagen needs to strengthen its sense of community, promote equality, and become more green

In many ways, Copenhagen is a fantastic city. Here, we jump directly into the harbor on a hot summer's day. Here, the children are driven to school on cargo bikes. Here we live side by side - across diversity. Here, the districts are linked together by wide bike paths and well-run metro lines.

But we can easily develop Copenhagen and be even more ambitious when it comes to our city. We can create more communities and more green urban spaces in Copenhagen.

We must make sure that there is room for the many people, who choose our fantastic city of Copenhagen. Therefore, we must create more housing - especially affordable, public and student housing - as well as complete the housing projects we have begun building. Due to the city's growth, more children need daycare, and we must also take care of our senior citizens and other Copenhagensers with special needs. That means more care facilities and an expansion of social services.

At the same time, primary schools - the most important institution in our community - must be strengthened further. It must be equipped to elevate all students, both girls and boys, regardless of where they live. We must aim to include more practical and creative subjects in the school curriculum with the help of Copenhagen's exuberant cultural life, associations, and businesses.

Finally, Copenhagen needs to be the world's greenest capital. We must be climate neutral and, in the long-term, climate positive. Therefore, the green transition must be considered in all our decisions at city hall. We will make more space

for bicycles, public transport, and electric cars and their charging stations. The City Council has already decided that by the end of the year 2030, there must be areas in the city where only cars that emit neither pollutants nor CO₂ are allowed.

These are developments that the City of Copenhagen will work on in cooperation with the city's businesses, institutions, and citizens. The goal is and must always be: To strengthen and protect Copenhagen in a joint effort. A city which is there for its citizens, where skilled employees thrive, and where we value coherence over bureaucracy. A city where its citizens are consulted, before we make important decisions on their behalf.

On the following pages, you can read how we are organized at Copenhagen City Hall; who we are - and what our responsibilities are. You can also read about whom to contact if you have any questions.

Sophie Hæstorp Andersen
Lord Mayor of Copenhagen



The Copenhagen Municipal Government

Copenhagen's municipal government consists of the Citizens' Representation and includes – at an equal level – the Finance Committee and six standing committees, each of which has the responsibility for their subject area. In the City of Copenhagen, there is an intermediate form of management with a shared administrative management.

What is so special about intermediate government is that both the Lord Mayor and the chairmen of the standing committees (the mayors) are members of the Finance Committee – the Lord Mayor is the chairman of the committee. Shared administrative management means, that the Lord Mayor and the mayors share responsibility for the top administrative management of the municipality. The mayors each have the supreme management of the administration that administers the areas of their respective committees.

The city council

The City Council is Copenhagen's highest authority. It has 55 members, which are elected for four-year terms. The City Council sets the framework for the committees' tasks. The Lord Mayor is the Chairman of the City Council. Thus, it is the Lord Mayor who organizes the agenda for the meetings of the City Council, convenes the meetings, and leads the negotiations. Citizens and the press are welcome to attend the meetings, except when confidential matters are dealt with. Agendas for the meetings can be found on the municipality's website: www.kk.dk. After meetings, a decision protocol is prepared, which can also be viewed on the municipality's website.

Committees

The City Council has set up seven committees:

- The Finance Committee
- The Culture and Leisure Committee
- The Children and Youth Committee
- The Health and Care Committee
- The Social Committee
- The Technical and Environmental Committee
- The Employment and Integration Committee

The Finance Committee consists of 13 members. In addition to the Lord Mayor, who is the chairman of the committee, the six mayors are members of the committee along with six of the other members of the City Council. Each of the six standing committees has 11 members, of whom the chairman of the committee is the mayor of the administration concerned. The committees are responsible for the immediate administration of tasks within their respective subject areas. The committees can make final decisions in their areas of expertise, which makes it possible to limit the number of cases submitted to the City Council. The committees are also composed according to proportional representation. This means, for example, that a simple majority cannot take all the seats on a committee. Since the committees are not only advisory, it ensures the minority's influence on the decisions made in accordance with the municipality's tasks.

Administration

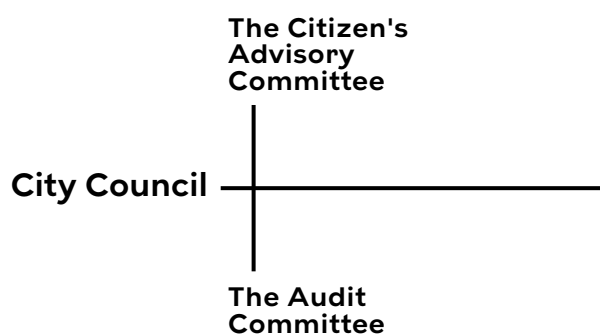
The City of Copenhagen is divided into seven administrations, each solving the tasks given to its specialist committees.

The seven administrations are:

- The Finance Administration
- The Culture and Leisure Administration
- The Children and Youth Administration
- The Health and Care Administration
- The Social Services Administration
- The Technical and Environmental Administration
- The Employment and Integration Administration

Read more about The Copenhagen Municipal Government on kk.dk/politik

Political structure as of the 1st of January 2022



Committee / Mayor

The Finance Committee

Lord Mayor
Sophie Hæstorp Andersen
(The Social Democratic Party)

The Culture and Leisure Committee

Mayor
Mia Nyegaard
(Danish Social Liberal Party)

The Children and Youth Committee

Mayor
Jakob Næsager
(The Conservative People's Party)

The Health and Care Committee

Mayor
Sisse Marie Welling
(Green Left)

The Social Committee

Mayor
Karina Vestergård Madsen
(The Red/Green Alliance)

The Technical and Environmental Committee

Mayor
Line Barfod
(The Red/Green Alliance)

The Employment and Integration Committee

Mayor
Jens-Kristian Lütken
(Venstre)

Administration / Core services

The Finance Administration

Finance, budget and accounting / HR, payroll and personnel administration / Democracy development and local committees / Protocol / Safe City / Business and urban development / Safeguarding of ownership interests in large companies / Municipal and traffic planning / Emergency management / Financial management / Operation, servicing and cleaning of the municipality's real estate / Renovations and new constructions / Procurement / IT operations, development, and security / International relations / Transverse communication.

The Culture and Leisure Administration

Museums / Tourism / Libraries / Cultural centers / Subsidies for theatres, music and the arts / Sports facilities and gymnasiums / Swimming pools / Voluntary and public education / Sports offers for marginalized children and youths / Creative growth / Citizen Service / Weddings / Activation of events / International culture and sports cooperation.

The Children and Youth Administration

Daycare (0-5 years) / After-school centres and clubs / Primary schools / School services / Specialised schools / Specialised institutions / Pedagogical Psychological Counselling / Youth schools / Health care and the municipal doctor / Youth educational supervision / Specialised education for adults/ Child and youth dental care / Urban tasks concerning 0 to 18-year olds.

The Health and Care Administration

Nursing homes / Senior citizen housing / Temporary round-the-clock stays / Home care / Assistive devices / Offered activities / Nursing care and treatment / Preventive and health promotion offers / Rehabilitation / Visitation / Adult dental care / Services for citizens with chronic illnesses / Free of charge physical therapy / Coherent patient care and hospital homecoming / The municipality's work environment consultancy (WEC) / Pupils and students with internships in the City of Copenhagen, including social and health education, as well as nursing care studies.

The Social Services Administration

Preventive social work / Day and 24-hour offers for children and youths, as well as citizens with disabilities or mental illnesses / Crisis centers, shelters, and drop-in centers / Drug and alcohol treatment / Home care and home nursing care / Social housing and housing in general / Crime prevention / Visitation and activity-offers for vulnerable people / Assistive devices for citizens with disabilities / Financial help in special cases / The Social Day Watch / Emergency services for citizens with mental illness.

The Technical and Environmental Administration

Local planning, social housing, and architecture / Environment and climate / Mobility / Parking / Parks and recreation / Construction projects / Urban renewal / Area renewal / Marginalized urban areas / Cleaning and maintenance of roads and squares / Building projects / Cemeteries / Restoration of roads, pavements, bike paths, etc. / Waste and circular economy.

The Employment and Integration Administration

Employment initiatives / Job Center Copenhagen / Employment centers / Payment of welfare benefits / Assessments and decisions regarding working capacity in cases concerning disability retirement, flex-jobs, rehabilitation, and work ability enhancement programs / Copenhagen Business House / Interaction with companies and monitoring of industrial structure / Transverse integration efforts / Reception of new foreigners and refugees, as well as offers of integration programs and introductory courses in accordance with the Integration Act / Danish Language Courses for Adult Foreigners / The Coordination Unit for the City of Copenhagen's anti-radicalization efforts.

The Finance Committee

The Finance Committee consists of a total of 13 members. The Lord Mayor is chairman of the Finance Committee, which also consists of the other mayors and six members of the City Council.

The Finance Committee is responsible for the overall coordination of Copenhagen municipality affairs including finance, budgets and accounting, financial management, HR, payroll and personnel administration, Safe City, operation and servicing of the municipality's real estate, renovations and new constructions, procurement, emergency preparedness, IT operations, development and security, transverse tasks and communication in telephony, internet, intranet and social media, international relations, democracy development and local committees, strategic business development, urban development, municipal and traffic planning, transverse information and safeguarding the municipality's ownership interests with regards to large companies. In addition, the Finance Committee manages the overall and coordinating efforts concerning gender equality for all Copenhageners.



**Lord Mayor
Sophie Hæstorp Andersen
(The Social Democratic Party)**

The Finance Administration

The Finance Administration (TFA) carries out the tasks for which The Finance Committee is responsible. The Lord Mayor is the chairman of the TFA, while management is responsible for day-to-day administration.

The TFA is responsible for the day-to-day administration of matters under the Finance Committee. The Administration consists of management, four functions of staff, four professional centers/offices and four corporate units. Management consists of a managing director and two directors, who are responsible for day-to-day management of the TFA and for implementing the decisions of the Lord Mayor and the Finance Committee.

The four functions of staff

The Secretariat of the City Council carries out tasks for the City Council, the Finance Committee and the group chairman's circle, including serving the Lord Mayor as chairman of the City Council and the Finance Committee, advising and guiding the other members of the City Council, and secretarial service to the 12 local committees. The secretariat also handles international representation in Denmark and abroad, protocol tasks, organization, implementation, or advising on events at town hall. The secretariat also has overall responsibility for Copenhagen Municipality's rapid alert system.

The Lord Mayor's Secretariat carries out secretarial tasks for the Lord Mayor. This includes advising the Lord Mayor, press handling, meetings, and speechwriting.

The executive board Secretariat serves the executive board and contributes with financial analyses, general legal advice to the TFA Town Hall and successful case management in the TFA and the municipality in general. Corporate communication assists the TFA with the press, campaigns, internal communication and project communication, solving graphic tasks for all administrations and communication tasks across the municipality.

The four specialist centers/offices

The Center for Finance is responsible for the overall financial management of the municipality, including the budget and accounting process, as well as the internal financial management of the TFA. Furthermore, tasks are handled regarding the municipality's common property strategy, transverse data-driven analyses and transverse digitalization. The Center for Urban Development is responsible for overall urban development, including housing policies, municipal and traffic planning, development of public transport, and coordination of crime prevention efforts.

The Office for Growth and Business links the municipality's administrations, businesses, organizations, and international partners, in order to develop Copenhagen into an internationally attractive and responsible metropolis. The Corporations and Rights Administration handles the municipality's ownership interests in a series of large companies and serves the municipality's board members in said corporations.

The four contract units

The units service all administrations to make the overall administration in the municipality more efficient. Byggeri København has about 150 ongoing construction projects, e.g., schools, daycare centers, residential areas and sports facilities, and an annual turnover of approx. DKK 1.6 billion.

Koncern IT supports the municipality with preparation, IT operation, development and security, and contributes to efficiency improvements through consulting and digitalization. In addition, Koncern IT handles cross-disciplinary tasks and communication within telephony, web, intranet, and social media.

Koncernservice supports the municipality with financing, payroll, personnel administration, as well as legal assistance to personnel.

Copenhagen Properties and Procurement is responsible for the municipality's procurement and manages, operates, rents, buys and sells the municipality's properties.



Number of employees

The Finance Administration has approximately 3,300 employees.

Core services

Budget, accounting, financial management, HR, payroll, Safe City, property management and service, procurement, emergency management, IT, digitalization, international relations, business development, urban development, and urban planning.

Contact

City Hall, 1550 Copenhagen V
Telephone 33 66 33 66
Email: okf@kk.dk

The Culture and Leisure Committee

The Culture and Leisure Committee consists of 11 members, of whom the Mayor of Culture and Leisure is committee chairman.

The Culture and Leisure Committee is responsible for the immediate management of the municipality's cultural and leisurely tasks, including tasks relating to public libraries, sports facilities, cultural centers, museums, citizen's services, tourist information, subsidies for theatres, etc.



**Mayor
Mia Nyegaard
(Danish Social Liberal Party)**

The Culture and Leisure Administration

The Culture and Leisure Administration (CLA) carries out the tasks for which The Culture and Leisure Committee is responsible. Organizationally, the CLA consists of management, three staff units and six specialist centers. In addition, the administration's cultural institutions and facilities are grouped into four municipal units.

Management has the overall administrative responsibility for managing CLA's core services and the administration's employees. Management is responsible for ensuring that the Mayor's and the Culture and Leisure Committee's decisions are put into practice.

Four city sectors

Culture N, Culture Ø, Culture S and Culture V are responsible for more than 100 sports facilities, libraries, and cultural centers. The focus of the municipal units is to run and orchestrate the development of culture, sports, and leisure in their respective districts and to

collaborate with relevant bodies of interest, and other entities in the CLA or Copenhagen Municipality in order to create vibrant and interesting city sectors.

The district's employees meet the citizens at conventional cultural and sports facilities such as libraries, sports facilities and centers, museums, cultural centers and the City Archives. And at the less conventional ones such as makerspaces and skate parks, and at festivals or other local events.

Six specialist centers

In the six specialist centers, expertise has been gathered to support the municipal units in their work to develop in accordance with the needs of Copenhageners.

The six specialist centers include Library Development and the Main Library, Citizen Service, Property Management and Service, History

and Arts, Sports Development, The Center for Internationalization, and Citizen Service and Sustainability.

Together, the specialist centers support bringing the latest knowledge into play and work across the city, within their respective areas, so that offers of the same quality are delivered throughout the city, and so that Copenhageners can benefit from specialised local offers such as Dansekapellet (Chapel of Dance) in NV, Børnekulturhus Ama'r (Childrens' Culture House), the ceramics workshop in Vesterbro Library and Cultural Center, or Øbro-Hallen's spa.

Three staff units

The city sector units and specialist centers receive advice and support centrally from the three staff associations: the Secretariat and Urban Development, Center for Digitalization and Innovation and Center for Finances, Communication and Organization.

The Secretariat and Urban Development are responsible for strategic urban development, including the development and implementation of the Blue Plan and the harbor. In addition, the Secretariat is responsible for the administration and special committees under the Culture and Leisure Committee, grants and local administration, and the authoritative task in relation to licensing boards, housing boards and grants. The Center for Digitalization and Innovation is responsible for operating and developing the administration's digitalization, and the Center for Economics, Communication and organization works with financial management, communication, data collection and analysis, strategy, organizational development, and HR.



Number of employees

The Culture and Leisure Administration has approximately 1,630 employees.

Core services

Libraries, Citizen Service, public information, population register, sports facilities and halls, cultural centers, museums, the City Archives, subsidies for theatre, music and the arts, events, regional and international cultural and sports collaborations, as well as the Licensing Board, Housing Board and Grants.

Contact

City Hall, 1599 Copenhagen V
Telephone 33 66 33 66
Email: kff@kk.dk

The Children and Youth Committee

The Children and Youth Committee consists of 11 members, of which the Mayor for Children and Youth is chairman.

The Children and Youth Committee creates the framework for the effort that will make the approximately 100,000 children between 0 and 18 years old, who live in the Copenhagen municipality, most able to live out their dreams.

Above mentioned framework regards the education and training, that takes place in nurseries, kindergartens, primary schools, specialised assistance schools, leisure institutions, clubs, and specialised assistance institutions. In addition, the committee is responsible for a wide range of tasks, such as Child Dentistry, Health Care, Pedagogical and Psychological Counseling, Youth Schools and Guidance Counseling.



Mayor
Jakob Næsager
(The Conservative People's Party)

The Children and Youth Administration

The Children and Youth Administration (CYA) carries out the tasks for which the Children and Youth Committee is responsible. One managing director and two directors are responsible for the day-to-day management of the administration. CYA supports the operation of schools and institutions and handles the day-to-day administration of cases that fall under the CYA.

Organisationally, the administration consists of management, five sectors and three centers. Management exercises the overall management of the administration and is responsible for servicing the local politicians. The five sector managers and center managers, along with management, form the management group in the CYA.

The Administrative Resource Center is responsible for ensuring that schools, institutions, and families receive high-quality administrative support. The center handles tasks across economics, law, physics, capacity, management information and digitalization.

The Center for Politics and HR is responsible for servicing the Children and Youth Committee, the mayor, and management, including preparing

decision-making proposals, handling inquiries from the press and advising the entire administration on good communication. The center also handles several staff and HR tasks such as support for the MED organization, recruitment efforts, physical and mental health in work environments, negotiations of agreements on salary and working hours, organization and management development, and support for especially challenged units.

The Academic Center is responsible for ensuring that schools, institutions, and families receive high-quality professional support. The center handles support, operation, and development tasks in close cooperation with the sector administration, schools, institutions, and families with focus on their needs. In addition, the center approves certain services and supervises its units. The heads of citywide units report to the managers of the center.



Number of employees

The Children and Youth Administration has approximately 22,500 employees.

Core services

Daycare (0-5 years), primary schools, specialised assistance schools, specialised assistance institutions, leisure institutions and clubs, Youth Schools, Pedagogical and Psychological Counseling, health care, child dental care, and a wide range of city-wide tasks (0-18 years).

Contact

City Hall, 1599 Copenhagen V

Telephone 33 66 20 00
Email: buf@kk.dk

The Health and Care Committee

The Health and Care Committee consists of 11 members, of which the Mayor of Health and Social Care is chairman. The Health and Care Committee is responsible for initiatives for the municipality's elderly and initiatives in health care. This includes the responsibility to ensure the provision of activities, nursing care, and care for the city's elderly, as well as the responsibility for ensuring prevention, health services, rehabilitation, and nursing care treatment for all citizens of the Copenhagen Municipality.

In regard to elder care, the committee is responsible for Copenhagen Municipality's nursing homes and senior housing as well as home care, visitation, assistive devices, food service, dental care and activity offers. The policy for the elderly "Join us - all your life" (2019-2022) sets a common framework and direction for life as an elderly person in Copenhagen. The policy for the elderly has three benchmarks: freedom, security, and community.

In the field of health, the committee is responsible for preventive and health-promoting initiatives that strengthen public health in Copenhagen. The starting point is the health policy "Enjoy life Copenhageners!" (2015-2025), which, among other things, focuses on structural prevention, and on ensuring that the health and quality of life of Copenhagen citizens are elevated as a joint responsibility between the administrations in the Copenhagen Municipality.



Mayor
Sisse Marie Welling
(Green Left)

The Health and Care Administration

The Health and Care Administration (HCA) carries out the tasks for which the Health and Care Committee is responsible. The mayor of health and care is the administration's managing director, while the administration's management is responsible for day-to-day administration.

The starting point for management by the administration is central management and decentralized management. Organizationally, management is built up of an executive board, a central administration, two sectors and a series of units.

Management has the overall administrative responsibility for its employees. At the same time, the management is responsible for ensuring that the decisions of the Mayor and the Health and Care Committee are realised. In the Health and Care Administration, management consists of a managing director and two directors.

The central administration supports the political service, as well as strategy and policy development, and the administration's operating units in both professional and administrative tasks and challenges.

The central administration's eight centers:

The Center for The Elderly and Innovation is responsible for the elderly in areas such as home care, nursing homes, leisure activities, and collaboration with civil society and volunteers. In addition, the center is responsible for welfare innovation and initiatives aimed at people with dementia.

The Center for Health and Rehabilitation is responsible for nursing care, initiatives targeted at citizens with chronic diseases, and rehabilitation, as well as collaboration with general practice and the Capital Region of Denmark, including the four health clusters.

The Center for Prevention and Public Health is responsible for the public health efforts in Copenhagen including efforts to promote mental health

among citizens in Copenhagen and strengthening structural prevention, where prevention is considered in accordance with other policy areas across the city.

The Center for HR and Education is responsible for the recruitment and retention of employees, management, competence development, organizational development, internships for vocational education students, and professional bachelor's degree students.

The Center for Administration supports the operation of the administration's units in relation to, for example, procurement, tenders and contracts, free choice, accounting, emergency services and internal service tasks. In addition, the center is responsible for the administration's construction tasks, capacity management, and assigning housing to the elderly.

The Center for Digitalization is responsible for the development and operation of digital solutions and IT systems, including the administration's care system, Cura.

The Center for Economics and Quality has, among other things, the coordinating responsibility for the budget processes, processing and analysis of data, quality and citizen safety, as well as evaluation of the administration's efforts.

The Center for Management and Communication supports political service and cooperation between the political committee and the administration. The center is also responsible for communication and press.

In addition, the Health and Care Administration is divided into two geographical areas: "Health and the Elderly - Copenhagen South" and "Health and The Elderly - Copenhagen North". They form the organizational framework for the administration's decentralized units, including care homes, home care/nursing care, activity centers, temporary 24-hour stays and rehabilitation, etc.



Number of employees

The Health and Care Administration has approximately 10,000 employees.

Core services

Nursing homes and housing for the elderly, home care, temporary stays, nursing care and treatment, prevention and health-promoting offers, offers for citizens with chronic diseases, rehabilitation, activities, student efforts, the municipality's working environment advice, etc.

Contact

City Hall, 1599 Copenhagen V
Telephone 33 66 23 80
Email: suf@kk.dk

The Social Affairs Committee

The Social Committee consists of 11 members, of whom the Social Mayor is chairman. The Social Committee is responsible for the social tasks of the municipality. The committee coordinates plans and prioritizes the overall responsibility for children, young people, and adults with disabilities or social issues such as abuse, crime, homelessness or mental illness.

The tasks include preventive social work, daytime and 24-hour offers for vulnerable children and young people, as well as citizens with mental illness or disability, drug and alcohol treatment, aid and assistive devices for citizens with disabilities, as well as social housing work and assignments of housing.

In addition, there are tasks within home care and home nursing care for vulnerable citizens and citizens with disabilities, socializing and activity offers for the vulnerable, crisis centers, drop-in centers and shelters, outreaching social work, crime prevention, health promotion and rehabilitation, as well as financial aid in special cases.



Mayor
Karina Vestergård Madsen
(The Red/Green Alliance)

The Social Services Administration

The Social Service Administration (SSA) carries out the tasks for which the Social Committee is responsible. The Social Mayor is the managing director of the administration, while management of the administration is responsible for the day-to-day administration. The executive board is responsible for ensuring that the decisions of the Social Mayor and the Social Affairs Committee are realised. Management consists of the following:

One managing director and two directors, each with their own area of responsibility. The administration's citizen-oriented efforts are organized into three citizen centers, each headed by a deputy director and two citizen center managers. In addition, there are six central units. The administration is directed by management and corporate management consisting of a senior managing director and three directors.

Three citizen centers

Citizen Center for Children and Youth

The Citizen Center for Children and Youth is responsible for assessing whether young people aged 18 to 22 who, immediately up to their 18th birthday, have been placed outside the home or had a permanent contact person, should be assisted in the form of "after-care". Aftercare is an offer of support, that aims to help support young people establish an independent life with the same opportunities as everybody else. The Citizen Center for Children and Youth has five locally based authoritative units which, among other things, decide on the implementation of support measures under the Service Act. In addition, the authority units offer family-oriented help programs, contact personnel, as well as youth and family counselling.

The Citizen Center for Children and Youth also houses five institutional centers that are responsible for a wide range of preventive, outreaching, and residential services. The work of the family units and institutional centers is supported by joint staff, who will contribute to coherence across the sector.

The Citizen Center for Disability

The Citizen Center for Disability provides help and support to children, young people, and adults, who have a permanent physical or mental disability, or who are chronically or long-term ill. For example, housing, co-housing, activities, and employment offers. In addition, they offer advice and guidance on the possibilities of support for citizens with disabilities under the social legislation, refer to residential and daycare facilities, and process applications for assistive devices, financial support, preventive measures, personal aid programs etc. The Disability Center has an open reception, three age-divided disability teams, a task force, a family house, a joint staff, and eight center communities. Under the center communities, there are several residential and daycare facilities, leisure and activity facilities, and employment offers for citizens with disabilities.

Citizen Center for Adults

Citizen Center for Adults is responsible for supporting adult citizens with social and mental health problems, providing drug and alcohol treatment, as well as home care and nursing care for citizens under the age of 65. The Citizen Center for Adults provides advice and guidance on the possibilities of aid and assistance under the Danish social legislation, investigates and refers to housing and daytime activity facilities, and processes applications for financial support, preventive measures, personal assistance programs, etc. In addition, the Adult Citizen Center has various residential facilities, co-housing, shelters, crisis centers, employment and health services, and activities visitation offers, as well as several outreach programs at street level.

Six central units

The six central units of SSD support the political level, management, and the citizen centers. These units solve tasks concerning policy development, servicing the committee, communication, construction, welfare technology, IT, and finances.

Social policies and development / Digitalization / The Management Secretariat / Organizational development / Compliance, Procurement and Contract / Economy and Construction.



Number of employees

The social services department has about 6,660 employees.

Core services

The Social Administration provides help and support to vulnerable and marginalized children, youths and adults, and citizens with disabilities, in the form of outreaching social work, crime prevention, shelters, crisis centers, drug treatment, rehabilitation, health promotion, daytime and 24-hour care, visitation and activity services, home care, home nursing care, social housing work, housing and financial aid in special cases.

Contact

City Hall
1550 Copenhagen V
Telephone 33 66 33 66
Email: Ledelsessekretariat@kk.dk

The Technical and Environmental Committee

The Technical and Environmental Committee consists of 11 members, of which the Technical and Environmental Mayor is chairman.

The Technical and Environmental Committee is responsible for the municipality's tasks concerning, among other things, climate and the environment, traffic, development of urban areas, the city's green areas, the cleansing department, and construction and properties. The tasks also include construction projects, parking, and cemeteries.

In addition, the committee is in charge of the administration's work to carry out plans for climate adaptation, CO₂ neutral cities and efforts in vulnerable urban areas.



Mayor
Line Barfod
(The Red/Green Alliance)

The Technical and Environmental Administration

The Technical and Environmental Administration (TEA) carries out the tasks for which the Technical and Environmental Committee is responsible. The Technical and Environmental Mayor is the senior managing director of the administration, while the administration's management is responsible for day-to-day administration.

The administration consists of four professional departments, a staff's department, and a town hall secretariat.

Management consists of a managing director and two directors, who are responsible for the day-to-day administrative management of the TEA and that the decisions of the Technical and Environmental Committee are realised.

The City Hall Secretariat

The City Hall Secretariat assists the Technical and Environmental Committee, the mayor, and the executive board. The secretariat supports the professional connection between the administration and the political level.

The Staff Department

The staff supports the entire administration concerning communication, law, digitalization, finance administration, budgetting, accounting, financial management, organization, and management, as well as service and operations in the two administrative departments.

The four departments

Parks, Cemeteries and Cleaning's (PCC) core task is to offer Copenhageners a clean, green, and welcoming city on competitive terms. Also, the focus lies on delivering the same level of quality throughout the city.

Mobility, Climate Adaptation, and Urban Maintenance (MCUM) plans and carries out the politically determined construction projects on the city's bike paths, roads, squares, parks, and bridges. This department also works with cloudburst protection of the city and maintains and restores roads. In addition to plans in the field of mobility, the department prepares and issues permits to supervise and manage roads.

The Building, Parking and Environment Authority (BPEA) services citizens and businesses concerning the environment, construction, and utilising the city. BPEA processes applications for new construction projects and conversions and ensures that companies comply with environmental protection regulations. The department also regulates the parking of cars and other vehicles in the municipality's areas, as well as the use of public areas, in regard to traffic safety.

Plan, Analysis, Resources and CO₂ reduction (PARC) prepares plans for the climate, storm surges, waste and sustainability within a circular economy, and biodiversity. Also, the department is responsible for the authoritative areas concerning local planning, public housing, and waste management.



Number of employees

The Technical and Environmental Administration has approximately 2,200 employees.

Core services

Local planning, architecture, environment, climate, traffic, parking, parks, nature areas, urban renewal, area renewal, the cleansing and maintenance of streets and squares, building projects and cemeteries.

Contact

City Hall, 1599 Copenhagen V
Telephone 33 66 26 26
Email: tmf@tmf.kk.dk

Employment and Integration Committee

The Employment and Integration Committee consists of 11 members, of whom the Mayor for Employment and Integration is chairman.

The Employment and Integration Committee is responsible for the municipality's tasks relating to employment efforts, payment of maintenance benefits, integration efforts, and efforts within growth and business.

The committee is responsible for Job center Copenhagen, a benefits center, and a business center, as well as the coordination of the municipality's transverse integration efforts and the reception of new immigrants and refugees.



Mayor
Jens-Kristian Lütken
(Venstre)

Employment and Integration Administration

The Employment and Integration Administration (EIA) carries out the tasks for which the Employment and Integration Committee is responsible. The Mayor for Employment and Integration is the administration's senior managing director, while management carries out the day-to-day administration.

EIA is responsible for assisting the unemployed with job offers and education, creating growth and a good framework for integration in the city.

The administration consists of management, a central administration, Job center Copenhagen, a benefits center and a business center. Management consists of one managing director and two directors.

The central administration assists the City Council, the Employment and Integration Committee, the mayor, the executive board, and the centers by preparing decision proposals and being responsible for performance and quality follow-up, accounting, supplier management, dialogue with stakeholders in the area, preparing consultation responses to relevant policies, complaint handling, legislative implementation, HR, IT, communication, etc.

Job Center Copenhagen

Job center Copenhagen consists of several job centers, each of which target different groups of citizens. The effort consists of, among other things, job placement, counselling and guidance through interviews, and initiation of company-oriented courses, courses, education and so forth.

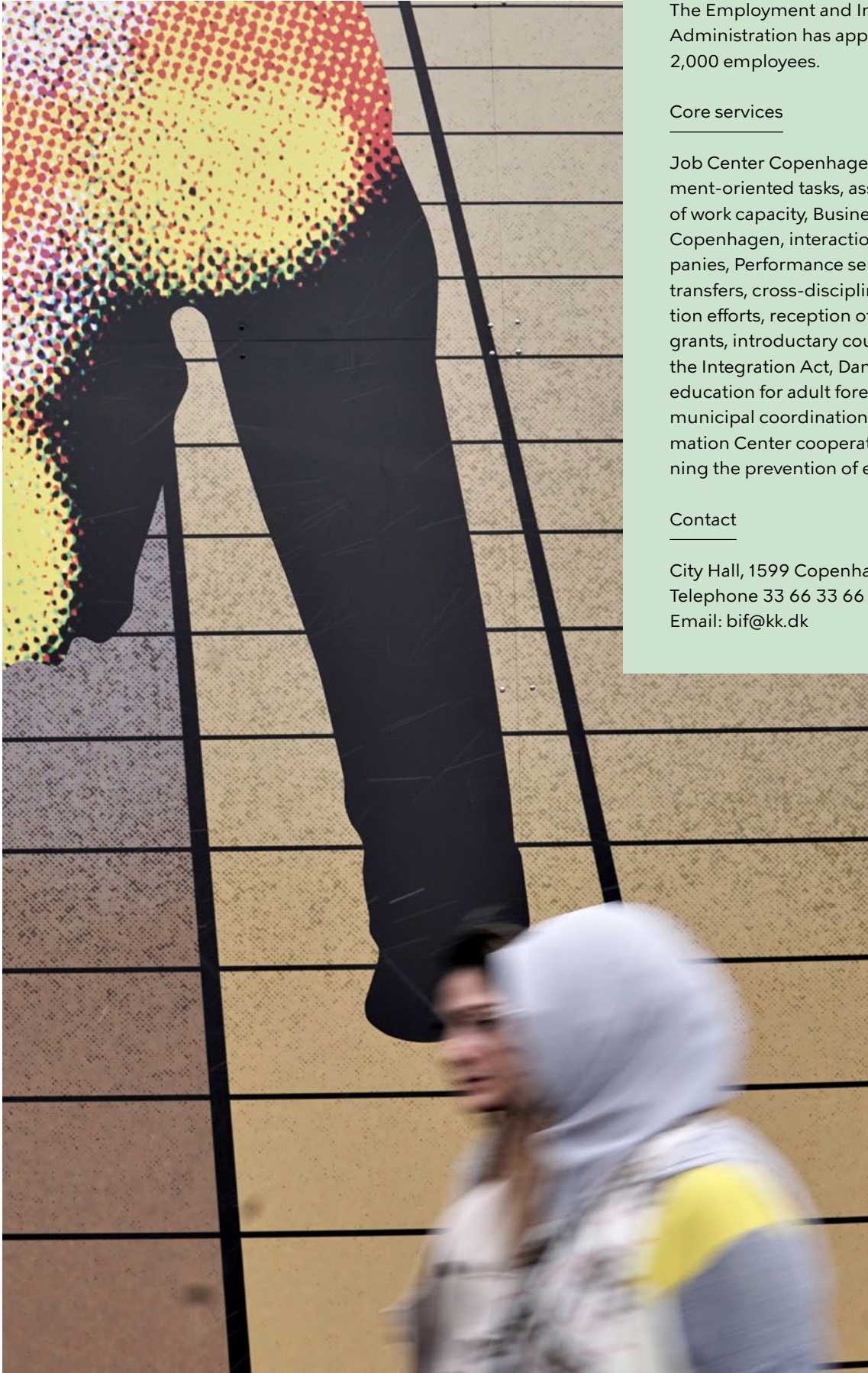
Job Center Copenhagen works to:

- ensure a good match between unemployed Copenhageners and the local companies' demand for labor.
- help vulnerable citizens with a quick clarification.
- strengthen the integration of Copenhageners with non-Western backgrounds.
- have a good service culture towards citizens and companies, as well as employee well-being.

Business House Copenhagen and Benefits Service

Copenhagen Business House assists companies in finding labor, administers the municipal business service, and advises entrepreneurs and international students.

Benefits Service pays benefits to citizens, functions as accounting department, and supervises education.



Number of employees

The Employment and Integration Administration has approximately 2,000 employees.

Core services

Job Center Copenhagen, employment-oriented tasks, assessments of work capacity, Business House Copenhagen, interactions with companies, Performance services, income transfers, cross-disciplinary integration efforts, reception of new immigrants, introductory courses following the Integration Act, Danish language education for adult foreigners and municipal coordination of the Information Center cooperation concerning the prevention of extremism.

Contact

City Hall, 1599 Copenhagen V
Telephone 33 66 33 66
Email: bif@kk.dk

The Citizen's Advisor

The Citizen's Advisor is an independent unit in the City of Copenhagen which handles supervisory and control functions for the City Council and makes it easier for the municipality's citizens, users, and businesses to file complaints.

The Citizen's Advisor helps strengthen the dialogue between citizens and administrations and ensures that complaints and investigatory results are used constructively in order to improve the municipality's case handling and quality of service.

The Citizen's Advisor handles complaints about the municipality's case management, staff conduct, and the performance of practical tasks. The citizen counsellor also provides guidance and advice in general on discrimination issues, which are legally oriented.

In addition, the Citizen's Advisor is authorised to take up cases on their own initiative, and carry out investigations of selected administrative areas, as well as inspect institutions within the municipality.

The Citizen's Advisor can express criticism and make recommendations to the administrations regarding specific complaints and ascertainties of errors or improvements resulting from investigations and inspections.

In the annual report, the Citizen's Advisor provides general recommendations to the municipality, based on the collected information concerning the due process of law and legal rights when it comes to the municipality's case management and citizens' service.

The Citizen's Advisor also handles the municipality's whistleblower program in accordance with the Protection Act of whistleblowers, where the municipality's employees, former employees and others can submit information about, among other things, serious offences, other serious matters, and so forth.

As of August 1st 2022, the Citizen's Advisory Department had a total of 12 employees.

The Committee of Citizen's Advisors

The Citizen's Advisory Committee is an advisory committee under the Citizens' Representation. The committee consists of seven members of the City Council, who are not allowed to also function as mayors.

The committee monitors the Citizen's Advisor's activities and is regularly informed about their observations and findings. In addition, the committee examines the Citizen's Advisor's annual reports and helps determine which major investigations and inspections the Citizen's Advisor must carry out on their own accord, in the same way that the committee makes recommendations to The City Council concerning the employment and consultation of the Citizen's Advisor.

Contact

Vester Voldgade 2A
1552 Copenhagen V
Telephone 33 66 14 00
www.kk.dk/borgerraagiveren

Intern Revision

Internal audit / Data Protection Officer

The Internal Audit has two responsibilities:

- To assist the municipality's external auditor in its audit of the municipality's accounts, and to support the City Council in its supervision of the management of the municipality's financial resources, with good and efficient financial management.
- To monitor the municipality's compliance with current legislation on the protection of personal data. The aim is to advise and monitor the municipality's processing of personal data so that citizens' (data subjects') rights are always protected.

The Internal Audit is established as an independent administrative unit in the Copenhagen Municipality and headed by an audit manager, who also functions as the municipality's data protection officer.

The Internal Audit reports directly to the Citizens' Representative via an appointed Audit Committee. The Audit Committee consists of seven members of the City Council. The Internal Audit is thus independent of the administrative level of the municipality.

The Internal Audit's 17 employees represent a broad range of skillsets in accounting, financial management and analyses, and law, legislation and IT concerning data protection.

Reporting on auditing and data protection is regularly done to the standing committees and the management departments of the individual administrations, as well as to the City Council.

Contact

The Data Protection Officer
email: dpo@kk.dk

Colophon

Editor:

Secretariat of the City Council

Photographers:

Agnete Christiansen: Page 37

Febiyan: Page 13

Giuseppe Liverino: Page 4

Jan Søndergaard: Page 17

Kasper Kristoffersen: Page 35

Kontraframe: Page 33

Nicolas Cosedis: Front-page

Rie Neuchs: Pages 21 and 29

Rune Johansen: Pages 6, 11, 15, 19, 23,
27 and 31

Thomas Vilhelm: Page 25

Design & setup:

KK Design

Published:

August 2023

www.kk.dk

